UNHP Bronx Housing Resource

Resources for Staying in your Bronx Apartment and Resources to Help you Find a New Affordable Rental Unit

<u>University Neighborhood Housing Program</u>, (UNHP) receives daily calls and lots of questions at outreach events about how to get a new affordable housing rental. With homelessness at record highs in NYC, finding decent affordable housing is very difficult. It is important that low-income families and individuals seek to stabilize their current living conditions and try to make their current apartment more affordable before or while they are seeking another apartment. This advice was also shared by NYC Legal Aid, (<u>in this brief video</u>) an organization that has helped many people fight eviction. They offer this advice "Fight to stay in your apartment and get help to make it more affordable for you".

Excellent Online Resources

- 1. The City of New York has <u>online assistance and information</u> for tenants and comprehensive referrals through 311.
- 2. The Metropolitan Council on Housing, a 50 year old tenant advocacy group working to preserve and expand the supply of decent, integrated and affordable housing in New York City, has a comprehensive Question and Answer page regarding tenants' rights on their website as well as a good sheet about programs for low-income people to help subsidize their rent.
- 3. The award winning website, <u>Lawhelp.org</u>, is an online tool for helping low-income New Yorkers solve their legal problems. It has comprehensive legal information and free referrals <u>for tenants and information on housing legal</u> issues.
- 4. Community Action for Safe Apartments (CASA), an organization working with tenants in the southwest Bronx, created this English/Spanish tenants' rights flyer.

Free In-Person Housing Help in the Bronx

There are many agencies and nonprofit groups that can assist low-income people address a range of housing problems. We have listed those Bronx sources that we are most familiar with but there are many more in NYC and calling 311 can help you find other sources of help. A descriptive listing with names, services, address and other information is located on the end of this UNHP Housing Resource. Low-Income senior citizens may qualify for programs listed below, but there are also Special Housing and Programs for Seniors listed later in this resource.

Tenant Advocates can help you better understand your options. These groups are a good first step when looking for tenant help because they know the limitations of the programs and can help you get to the best source and address the most pressing issue first.

West Bronx Housing and Resource Center

NYC Tenant Assistance Unit

BronxWorks

Part of the Solution

Many agencies and programs have limitations on who they can serve based on your location, income, age and other factors. This Met Council of NY resource outlines some of the limitations with the programs. Please call or visit their website to see if you can be assisted. Below is an outline of topics and the groups that can assist you address the problem.

I am behind in my rent.

If you are able to pay your rent going forward, Homebase may be able to assist you with back rent payments. Homebase was created by the NYC Department of Homeless Services to help people at risk of being homeless. The services are delivered by community based groups. We have listed HELPUSA and BronxWorks. You can call 311 to find a Homebase center by you that can help you with short term financial assistance, rental subsides and relocation help.

Crotona

Help USA I

775 Crotona Park North

718-299-8473

Claremont

Help USA I

3593 Third Avenue

(169 St. Entrance)

917-801-4512

Grand Concourse

BronxWorks

1130 Grand Concourse

718-508-3100

Mott Haven

BronxWorks

630 Jackson Avenue

718-993-2032

Mount Hope

Help USA II

1780 Grand Concourse,

Level 1

347-226-4540

Morris Heights

Help USA II

1981 Sedgwick Avenue

718-215-6453

If you are not eligible for a "one shot deal" or rent arrears assistance, an attorney may help you negotiate back payments in housing court:

<u>Legal Aid</u> Legal Services NYC

I cannot afford the rent in my apartment.

1. You may be eligible for a rent subsidy:

HELPUSA

Bronxworks

NYC Tenant Services Unit

2. Senior Citizens and the Disabled may be eligible for a NYC Rent Freeze (SCRIE & DRIE) is not a subsidy but freezes your rent at the current level and exempts you from future rent increases. These groups will help with renewals as well:

<u>UNHP</u>

West Bronx Housing

NYC Tenant Services Unit

POTS

3. You may be eligible for SNAP, other public benefits, Medicaid or a lower cost health insurance which could help free up some money for rent. Call these groups to apply or check eligibility:

POTS BronxWorks West Bronx Housing

4. Do you have Section 8 and need help with the renewal?

West Bronx Housing POTS

5. Do you need help finding a better job or training?

<u>POTS</u> HELPUSA

6. Do you need to manage your money better? Working with a financial coach can help you develop a budget and cut household costs.

UNHP
Financial Clinic
Neighborhood Trust Financial Partners
NYC Office of Financial Empowerment

7. Are you eligible for a higher tax refund? Low-income families and individuals can file their taxes for free and trained preparers can see if you are eligible for the Earned Income Tax Credit and other credits.

In 2017, <u>UNHP</u> will be doing taxes for free at their tax site, Refuge House: 2715 Bainbridge Ave. **Wednesdays (1PM-6PM)** and **Saturdays (10AM-4PM)**

wednesdays (IPIVI-OPIVI) and Saturdays (IDAIVI-4PIVI)

February: Wed. 1/ Sat. 4/ Wed. 8 / Sat. 11/ Wed. 15/ Wed. 22/ Sat. 25

March: Sat. 4/ Wed. 22/ Sat. 25/ Wed. 29

April: Sat. 1/Wed. 5/Sat. 8

Call UNHP at (718) 933-2539 for an appointment.

Ariva

8. Met Council on Housing has detailed information for many of the options listed here in their <u>"If you just can't afford the rent" info sheet</u>.

I have a rent subsidy, but the landlord will not accept it.

This is discrimination based on source of income. If you or someone you know believes they are the victim of housing discrimination, call 311 and ask for NYC Commission on Human Rights or call the Commission's Infoline at 718-722-3131.

NYC Mayor's Office on Human Rights

Legal Aid

Legal Services

My apartment is in bad condition.

- 1. Read the information from <u>LawhelpNY</u> on <u>how to get your Landlord to do repairs</u>. If you have spoken to your super and written a letter to your landlord to no avail, call 311 to report housing violations and problems.
- 2. If you are worried about calling 311, your apartment is not rent regulated or have concerns about contacting your landlord, call these groups for assistance to report conditions:

NYC Tenant Services Unit

NWBCCC

Legal Aid

Legal Services NYC

West Bronx Housing

3. Do you want help organizing your building to fight for better conditions?

NWBCCC CASA

My landlord is harassing me

Harassment is illegal. Contact the following groups for assistance:

NYC Tenant Services Unit
West Bronx Housing
NWBCCC

Legal Aid
Legal Services NYC
POTS
CASA

Contact the Tenant Harassment Prevention Task Force (THPT).

Mayor de Blasio has created a program to provide legal assistance to low-income tenants who are being harassed by landlords who are trying to take advantage of zoning changes by getting rid of tenants. If you are a resident in one of the following zip codes, you can call the New York City Tenant Protection Hotline at (917) 661-4505, Mon – Fri 10:00 AM – 4:00 PM, Bronx Zip Codes 10452 and 10453.

I am not on the lease.

If you are unable to get on the lease and are worried about remaining in the unit once the lease holder is gone, contact:

NYC Tenant Services Unit
West Bronx Housing

Bronx Borough Rent Office
1 Fordham Plaza
4th Floor
Bronx, New York 10458
Phone: 718-430-0880

Do I live in a rent-regulated apartment?

The type of apartments you live in is crucial as there are different regulations for regulated and non-regulated apartments. In NYC, a Rent Regulated apartment may be Rent Controlled or Rent Stabilized. Generally, an apartment occupied by a tenant continuously prior to July 1, 1971 in a building built before February 1, 1947 would come under Rent Control. A Rent Stabilized apartment would generally be located in a building constructed prior to January 1, 1974 having 6 or more housing units. Some buildings are not regulated and are called Market Rate Properties.

If you live in a rent regulated apartment, it will be listed with NYS Homes and Community Renewal (HCR). That is the state agency in charge of overseeing rent-regulated apartments.

- 1. **BY PHONE:** Call HCR and ask them if your building is rent stabilized: 718-639-74002
- 2. In Person

Bronx Borough Rent Office
1 Fordham Plaza
4th Floor
Bronx, New York 10458
Phone: 718-430-0880

I think I am being charged more than the legal rent.

To find out the legal rent for your apartment, you can request a rent history from the New York State Homes and Community Renewal (HCR). That is the state agency in charge of overseeing rent-regulated apartments.

Landlords of rent-stabilized buildings are required to register the rents they charge with HCR. They may or may not be registering the correct amount, but the first thing you need to do is find out what they have registered.

You can obtain a copy of your apartment's rent history from the DHCR in one of two ways:

- 3. BY PHONE: Call HCR and ask them to mail your rent history to you: 718-639-7400
- 4. **IN PERSON:** HCR has offices throughout the city, and you can get your rent history from any office. You must have a valid government-issued photo ID (driver's license, passport, etc.) and a copy of your lease. Click here for a list of locations of HCR's Borough and District Rent Offices.

Bronx Borough Rent Office
1 Fordham Plaza
4th Floor
Bronx, New York 10458
Phone: 718-430-0880

Once you get your rent history, you may want to talk to:

West Bronx Housing
NWBCCC

NYC Tenant Services Unit Legal Aid Legal Services NYC POTS

I am going to Housing Court.

The Legal Aid Society and Legal Services NYC offer free legal service to qualified (income and case type limits) people. They both have offices in Bronx Housing Courts and provide assistance to low-income people who sign up early.

Legal Aid Society Bronx Help

Legal Services Bronx Office

Housing Court Answers provides information tables at Housing Court for people w/o attorneys. Stop by the table to get assistance. Staff at the Information Tables in the Housing Courts can provide explanations of legal proceedings, forms and papers, and the procedures used in the court. Staff can also refer unrepresented litigants to legal service providers, social service organizations, and charities for help with rent arrears.

Legal Clinic - Part of the Solution (POTS) POTS offers free legal assistance during their Legal Open Intake on Monday, Thursday and Friday 9:00-11:30AM, for housing and public benefits cases located at 2759 Webster Avenue, Bronx, NY 10458. Due to capacity constraints POTS can only serve the first 8 clients during the legal clinic, which is a first-come, first-served system. Once you are accepted as a legal client you will see the attorney by appointment.

<u>LawHelpNY</u>

This mini portal was developed in July 2016 in collaboration with Pro Bono Net, LawHelpNY, Legal Services NYC, the NYS Courts Access to Justice Program and Housing Court Answers, with funding from LSC and the New York Community Trust. You can locate a free attorney at this site, get information to assist you in housing court and find answers to many of your legal housing questions.

Neighborhood Association for Intercultural Affairs (NAICA)

Housing Court Navigation Assistance Prior to Your Housing Court Date

These groups can help you understand what to expect, review your documents and prepare you for your court date.

West Bronx Housing
NYC Tenant Services Unit

I missed my court date and a Tenant Vacate Default Judgment has been issued.

POTS
Legal Aid
Legal Services

I have other problems that prevent me from making money to pay my rent.

You may need to work with a social worker or a case manager to apply for disability, or seek supportive housing for people with mental illness.

<u>POTS</u> <u>BronxWorks</u> <u>HelpUSA</u>

I am a victim of domestic violence and need help with housing.

NYC has a 24 hour Domestic Abuse hotline: 1 (800) 621-4673 New Destiny Housing has some <u>resources here.</u>

> HelpUSA BronxWorks

Finding New, Affordable Rental Housing

The need for affordable rental housing in New York City far exceeds the supply. Long waiting lists, over applied for lotteries and no vacancies are everywhere. In addition to the tried and true word of mouth about a vacancy, there are a number of ways to apply for affordable of housing. NYC Housing Connect is the way to apply for a spot in the affordable housing lotteries for new and renovated subsidized affordable housing, NYC Housing Connect information is located below. Below is also a listing of some Bronx affordable housing providers and managers of Bronx properties. Many of those listed are not accepting applications or have no vacancies at this time. This list is meant to

assist Bronx apartment seekers and is not an endorsement of the quality, affordability or availability of units. Many nonprofits offer other free community services listed on their websites.

1. NYC Housing Connect Online

NYC Housing Connect is a free online lottery system for New Yorkers. It allows you to search for upcoming affordable housing opportunities and apply to those for which you qualify. An account can easily be created on the website.

How to apply:

- 1. Create an account on the NYC Housing Connect website. You'll need a valid email address.
- 2. Complete an application by filling out your household information.
- 3. Click the "Submit" button below any property for which you seem eligible in order to apply. You may only apply to each property once. Paper applications are also available.
- 4. You will be contacted only if your application is selected.

2. In Person Help with Housing Connect

It is relatively easy to sign up yourself for Housing Connect, but the following groups will help you enroll if access to the computer or navigating the internet is an issue.

<u>UNHP</u> <u>West Bronx Housing</u> NYC Tenant Services Unit

3. <u>UNHP Bronx Housing Providers and Managers</u>

A list of some Bronx affordable housing providers and private management companies.

- **4.** <u>UNHP Bronx Senior Citizen Housing Providers</u>
- **5.** <u>Community Service Society</u> has created a <u>Resource List</u> that includes sources for affordable housing.

And this from the Rent Guidelines Board.

Satisfactory Credit is required for your next move – Repair Your Credit before you get selected for the lottery! Understand your household income before applying for subsidized housing. Free Financial Coaching services can help with both of these items. Wouldn't it stink to be selected for the housing lottery and not qualify due to credit or misunderstanding your household income?

Most property managers will run your credit report as part of your housing application, and subsidized affordable housing works within income bands. It is important that you review and repair your credit, understand your household income, can find tax information and are able to substantiate your income declaration before your next rental move. Free financial coaching or group education classes can help with both credit repair and household income documentation:

UNHP
The Financial Clinic
Neighborhood Trust Financial Partners
Office of Financial Empowerment

Pulling your Own Credit Report

It is good practice to check your credit report regularly in order to know where your score falls, fix any inconsistencies, and work to maintain and improve your credit.

You can get a free credit report once every three months from each of the three credit reporting companies. <u>Annualcreditreport.com</u> is a fast and simple way to check all three scores at once and check for any inconsistencies or problems with your credit.

- 1. Make sure you are using a secure and trusted computer to protect your privacy. You will be entering personal information in order to obtain your score, it is important to keep this information safe.
- 2. <u>Visit the website</u>. Click on the big, red button near the bottom of the page that says "Request your free credit report."
- 3. Answer the required questions carefully and accurately. Any questions you answer incorrectly could keep you from viewing your credit report at home.
- 4. Once you have finished filling out the information, you will be able to review your credit reports online. You may save them as a PDF or print them out in order to continue reviewing them.

Special Housing and Programs for Seniors

Securing housing becomes even more challenging for households on a fixed income. Seniors can face unique challenges when it comes to staying in their apartments or finding affordable housing. Because of this, there are programs and housing options available specifically for the elderly. NYC Department for the Aging and 311 can help direct you to the program or agency that can best help you. Low-income seniors may also be eligible for the other programs in this Bronx Housing Resource as well as for special programs for seniors.

Freezing Your Rent

NYC Rent Freeze is the name that NYC is using to describe the SCRIE and DRIE Rent Increase Exemption programs.

SCRIE: Senior Citizen Rent Increase Exemption

This program allows senior citizens to freeze their rent in order to help make it more affordable for seniors to stay in their rent regulated or Mitchell lama apartments. To qualify, applicants must be on the lease, over 62 years of age with an income of less than \$50,000 and have a rent that is 1/3 or more of their monthly income.

DRIE: Disability Rent Increase Exception

This program is almost identical to SCRIE, but is reserved for people with disabilities. Applicants include anyone receiving Federal Supplemental Security Income (SSI), Federal Social Security Disability Insurance (SSDI), US Department of Veterans Affairs disability pension or compensation, or disability related Medicaid. To be eligible, applicants must be at least 18 years old and have a rent that is 1/3 of monthly income or more. Similar to SCRIE, combined yearly household income must be \$50,000 of less.

There are many groups that can help you apply for SCRIE or DRIE. Call 311, or contact these groups in the Bronx that can help you:

West Bronx Housing
UNHP
Sr. Annunciata Bethel Senior Center
Bronxworks
NYC Tenant Services Unit

How to apply for SCRIE or DRIE on your own:

- 1. <u>Visit the NYC Gov. Website to obtain a copy of the application, (Click here)</u>
- 2. Fill out the application carefully, and legibly, listing all the names of household members. You will also need to include all income for the previous year, and all tax returns.
- 3. Follow all instructions on the paper application and mail it to the address provided.
- 4. You will be notified as to whether or not you have been accepted for the program.

Low-Income Housing Options for the Elderly

The good news is that they are many housing options for the low-income elderly and the bad news is that most have long waiting lists. The NYC Department of Aging has an extensive list of senior housing by type and level of care.

The US Department of Housing and Urban Development (HUD) has funded "<u>Section 202 Senior Housing</u>" for the low-income elderly. This type of housing is often a studio or one bedroom for seniors who meet the income requirements and have their own aides or can care for themselves.

UNHP Bronx Housing Providers for Low-Income Seniors

- 1. A list of some Bronx low-income senior options
- 2. Department of Aging Housing Resource Guide

Descriptive Listing of the Groups and Agencies listed in this Bronx Housing Resource

 University Neighborhood Housing Program (UNHP) / Northwest Bronx Resource Center at Refuge House offers a wide range of free financial services by appointment:

1:1 Financial Coaching

Free tax preparation

Group financial education workshops

Credit repair Enroll in NYC Rent Freeze Assistance w Housing Connect SNAP, Healthcare First-Time Homebuyer help Homeowner Assistance/Foreclosure Prevention Eviction Prevention Services for Renters

2715 Bainbridge Avenue *by appointment only* (718) 933-2539 www.unhp.org

2. **The Financial Clinic** 1:1 Financial Coaching at the Northwest Bronx Resource Center. The financial coach can help create a spending plan (budget), improve credit, manage debt, and work towards long term goals.

2715 Bainbridge Avenue *by appointment only* (718) 933-2539 www.thefinancialclinic.org

3. **POTS (Part of the Solution).** A single stop social service agency that nourishes the basic needs and hungers of all. They offer meals, a food pantry, SNAP & health insurance enrollment, case management and housing and immigration legal services.

Legal Open Intake Monday, Thursday and Friday 9:00-11:30AM for housing and public benefits cases.

2759 Webster Avenue Bronx, NY 10458 (718) 220-4892 www.potsbronx.org

4. West Bronx Housing & Neighborhood Resource Center

Promotes and stimulates housing preservation, neighborhood stabilization, and reinvestment in the west Bronx.

Services include: Help with tenant/Landlord Disputes, SNAP, SCRIE/DRIE, Section 8, Navigating Housing Court, Medicare/Medicaid, Eviction Prevention, Repair

Issues, and Immigration. Special assistance for seniors, including hoarding cases. Call for information and assistance.

220 East 204th Street Bronx, NY 10453 - (718) 798-0929

5. The Legal Aid Society

Free legal assistance on housing, immigration, criminal and civil cases. The Legal Aid Society's Tenants Rights specifically focuses on enforcing required repairs, landlord harassment cases, rent stabilization, and over charge cases, eviction defense, and administrative proceedings.

Call 212-577-3300 for information and to see if you qualify.
Bronx Neighborhood Office - 260 E. 161st Street Bronx, New York 10451

Tel.: (718) 991-4600

Bronx Housing Court Office, 1118 Grand Concourse (at 166th Street) Bronx, NY

10451

Tel.: (718) 681-8712 www.legal-aid.org

6. Legal Services NYC

Free legal assistance on many issues including housing, immigration, education, bankruptcy, consumer rights, LGBT issues, and foreclosure prevention.

The Legal Assistance Hotline is open Monday through Friday from 10am to 4pm. Call 917-661-4500 to speak to an intake officer in any language.

Legal Services NYC - Bronx - Housing Unit 349 E. 149th Street 10th Floor Bronx, NY 10451 Phone (718) 928-3700 www.Bronx.LegalServicesNYC.org

7. Homebase - HELP USA

Designed to assist families and individuals who are homeless or at an imminent risk of becoming homeless to develop a plan for long-term housing stability.

Services include: Mediation, Case Management, Legal Assistance, One-shot deals and other financial help for rent arrears, housing placement help, household budget education, employment services and housing subsidy applications.

<u>Homebase 1</u> – 775 Crotona Park North Bronx, NY - (718) 299-8473 (CD 3 & 6) <u>Homebase II</u> – 1780 Grand Concourse, Lower Level 1 Bronx, NY – (347) 266-4540 (CD 5, 7, & 8)

www.helpusa.org/homebase

8. Senator Gustavo Rivera's Office

The Senator's office offers free legal services, housing help and other services by schedule and during walk-in hours. NYC Tenant Services Unit has weekly office hours, but you must call to make an appointment with the Tenant Support Unit.

2432 Grand Concourse, Suite 506 Bronx, NY 10458 - (718) 933-2034

www.rivera.nysenate.gov

9. Northwest Bronx Community & Clergy Coalition

The Coalition organizes residents to fight for long-term solutions to the problems within the community. The Coalition unites the Northwest Bronx with youth organization Sistas and Brothas United to influence the most important decisions made about Northwest Bronx neighborhood, the delivery of government services, private investment patterns, and major land use considerations. NWBCCC offers assistance in organizing your building to fight for services and against harassment, as well as links to legal services. NWBCCC also works with landlords (and tenants) to address building-wide conditions bringing low-cost and accessible resources to support health and safety interventions.

103 East 196th Street Bronx, NY 10468 - (718) 584-0515

Contact: Adelaide Alexander, Lead Housing Organizer adelaide@northwestbronx.org

www.northwestbronx.org

10. CASA/New Settlement Bronx - Community Action for Safe Apartments

Community Action for Safe Apartments (CASA) is a membership driven tenant organizing project of New Settlement Apartments' that works primarily in the

Southwest Bronx. Their mission is to protect and maintain affordable and safe housing through collective action.

New Settlement Community Center 1501 Jerome Ave Bronx, NY 10452 718-716-8000

11. NYC Tenant Support Unit

Created by Mayor DiBlasio to provide assistance to tenants at risk of harassment or displacement, the Unit proactively engages tenants through a range of outreach tactics, and seeks to build relationships with local elected officials and community groups. In addition to legal referrals, TSU helps tenants by connecting them to other vital City services, such as HomeBase and HRA Job Centers, and enrolling eligible tenants in SCRIE/DRIE Rent Freeze. Call 311 for legal and other tenant help.

NYC Tenant Services - Bronx Locations

UNHP Northwest Bronx Resource Center At Refuge House 2715 Bainbridge Avenue Bronx, NY 10458

By appointment only
Call UNHP (718)933-2539
On Select Thursdays.

Office of State Senator Gustavo Rivera 2432 Grand Concourse Bronx, NY 10458 Tuesdays 11-3pm

Click here for more Bronx locations.

12. Mayor's Community Affairs Unit

The Mayor's Community Affairs Unit (CAU) is the connection between City Hall and New York City residents throughout the five boroughs. Borough Directors and Deputy Commissioners work with tenant associations, parent groups, students, workers, communities of faith, grassroots activists and neighborhood residents to propel Mayoral initiatives to further justice and opportunity for all New Yorkers. Residents can call 311. www.nyc.gov

13. Sr. Annunciata Bethel Senior Center

A full service senior center providing Lunch, Physical Health and Exercise, Senior Center Case Assistance, and Senior Center Information and Referrals.

243 East 204 Street Bronx, NY 10458 (718)365-3725 www.annunciata.org

14. **Neighborhood Trust Financial Partners (NTFP)** is one of the nation's leading providers of financial empowerment services and products. Their mission is to empower low-income individuals to become productive participants in the U.S. financial system and achieve their financial goals.

UNHP partners with NTFP to offer about their action-oriented Getting Ahead, five session, ten hour workshop. Workshop graduates get free lifetime financial coaching and can join the NTFP Credit Union and access a range of affordable and innovative financial products. www.neighborhoodtrust.org

Getting Ahead classes at UNHP are offered about 5 times a year. Call for information and to register: (718) 933-2539

15. BronxWorks

A multi-service, multi-site social service organization. To find the contact information for a particular BronxWorks office or program, please check <u>office listings</u> or <u>program guide</u>. If you need help and are not sure what program to contact, please call the <u>Single Stop</u> hotline at **(718) 731-3114**, or go to one of the <u>walk-in offices listed below</u>:

BronxWorks St. John Office 630 Southern Blvd. Bronx, NY 10455 (929) 252-7015 cvargas@bronxworks.org BronxWorks Burnside Avenue BronxWorks Office 2070 Grand Concourse Bronx, NY 10457 (718) 731-3114 iperez@bronxworks.org BronxWorks Bedford Park 2925 Grand Concourse (199 St) Bronx, NY 10468 (718) 295-7160 mfoster@bronxworks.org BronxWorks Townsend Ave.
Office
1477 Townsend Ave.
(entrance on 172nd St.)
Bronx, NY 10452
(718) 588-3836
mrosa@bronxworks.org

16. Ariva

Ariva operates three year-round free tax preparation sites and several other sites open January through April. They also offer financial coaching. Days and hours may change, so please be sure to call the site directly to confirm hours or make an appointment.

Taxes Prepared Year Round at:

Ariva at Spring Bank

69 E 167th Street, Bronx NY 10452 (Monday, Tuesday, Thursday 4pm-7:30pm) (Wednesday 12pm-7:30pm) (Sat 10am-4pm)

Contact: 718-292-2983

Ariva in University Heights

45-67 West Tremont Avenue, Bronx, NY 10453 (Tuesdays, 9am-4pm)

Contact: 718-292-2983

Ariva at West Farms Square

1 West Farms Square Plaza, Bronx, NY 10460 (Thursdays 9am-4pm)
Contact: 718-292-2983

www.ariva.org

Disclaimer:

The information contained on this web page does not constitute legal advice and must not be used as a substitute for the advice of a lawyer qualified to give advice on legal issues pertaining to housing. This information pertains only to tenants living in New York City. Many of your rights depend on the type of housing you live in or your type of tenancy. You may be subject to different laws and have different sets of rights than even neighbors in your own building. Learn which rights and responsibilities apply to you.

The affordable housing listings on this page are meant to assist Bronx apartment seekers and are not an endorsement of the quality, affordability or availability of units. Apartment seekers should view units and buildings before renting and check their condition.



Many of our partners listed in this resource participated in our <u>November Housing</u>

<u>Resource Fair.</u> Join our email list – the form is located at the bottom of our

<u>website</u> - to learn about future fairs, resources and information.